Personal links as per requirements. LinkedIn   Portfolio Website

1. Can you tell me about yourself?

    "I'm from Taiwan and have 10 years of interior design experience there, including about 7 years of self-employment. I also have a 5-year architectural career in New Zealand. I'm currently transitioning to a UX career and looking forward to learning programming soon to build some interesting products myself or collaborate with like-minded individuals.

    Another thing related to UX is that I hold a Bachelor of Fine Arts. Thus, more than half of my life has been associated with design. Thanks to my career in interior design and architecture, my daily life revolves around responsibility, resilience, awareness of deadlines, dealing with mistakes, and ensuring everyone's happiness. I am particularly interested in making sure everyone is happy through various approaches, whether they are clients, consultants, contractors, or builders. Finding out what they need, listening to them, and addressing their concerns is what satisfies me. That's me in a nutshell."

2. What is your biggest weakness?

    1. Public speaking.
    I'm slowly getting there with every little improvement and understanding of English.

    2. Getting caught on details.
    Trying to write down a task list and follow it, it works if I didn't forget to do that.

3. Tell me about an instance when you overcame a challenge and describe what have you learnt from that experience (use the STAR format).

    S
    In architecture career, we often receive RFI from council request for information about certain items regarding code compliance or incomplete documentation. I noticed that we got the same questions or mistakes happen many times.

    T
    This repetition slows down both individual and the wider team workflow and I just don't feel it's alright and I have to do something about it to improve the performance.

    A
    So I proposed and built up a few checklists for our internal check and also put these on the drawings let the council assessors know how we comply with building codes. Also there is a FAQ library for us to resolve questions easier.

    R
    We receive less RFIs from council and get new employees or graduates fully onboard quicker.